



e&e Solutions Case Study

Engagement Overview

e&e were engaged by a blue chip oil and gas client to Program and Project Manage a program of work responsible for delivering IT, Infrastructure and business systems for the client. The program had over 40 initiatives ranging from core Network and infrastructure to business critical systems including, EIS Compliance, Contract Management, Audit / Assurance, HSE incident tracking and Finance systems. The client's annual budget ranged from \$8M to \$12M Capital.

Scope of work

- Providing management of the program - central point for overall Program Management, day to day management of the program including taking the program forward through its lifecycle
- Planning and designing the program and proactively monitoring its' overall progress, resolving issues and initiating corrective action as appropriate
- Managing the Programs' budget, monitoring the expenditure and costs against benefits that are realised as the program progresses
- Effective coordination of the projects and their interdependencies
- Continuously managing and mitigating/resolving any risks and other issues that arise
- Maintaining overall integrity and coherence of the program, and developing and maintaining the program environment to support each individual project within it
- Fostering and maintaining business engagement and support - developing and maintaining strong relationships with senior business stakeholders to ensure an appreciation of business priorities, the implications of the program for their Functional / Business Units and a comprehensive understanding of needs and expectations
- Maintaining commercial awareness and business outcome focus - ensuring that the project deliverables are capable of achieving validated benefits stipulated in Business Cases
- Ensuring architectural coherence within the program
- Reporting progress of the program at regular intervals to the Steering Committee
- Providing guidance and direction to the Program, Business Leads, Business Process Owners, Business/Functional Leads and Project Managers

Outcome

e&e successfully managed the program of work including facilitation of a series of re-alignment workshops which resulted in changes to the program blueprint and alignment to the updated organisational and IT strategy. While the workshops were in progress e&e took the opportunity to introduce a more structured framework to the program, which achieved efficiencies by lifting appropriate project deliverables to the program level. Project health checks and assurance were conducted to ensure overall project and program health, resource changes and project scope re-structuring resulted which allowed for further delivery efficiencies.